Dimitrios Anastasiadis

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PROFILE

I am hard working, enthusiastic person who enjoys hands-on work. My experience includes many different scenarios and environments · from the simple home user to domains in Active Directory, Exchange Servers, LANs and WANs. I have designed, implemented and supported a lot of different network environments. I like continuous learning of new technologies and solutions. I am able to manage teams, I have experience in time management and technical report writing, I am communicative, and I have great capacity in interpersonal relations.

EMPLOYMENT HISTORY

2015 – 2016 | Field Telecomm Engineer | Cass Worldwide | Stratford-Upon-Avon
DSLAM and PCP Connection Copper Jointing (E.Side - D.Side) – Compressions – Telemetry , Cable pulling, Confined Spaces.

2010 -2015 | Self-employed IT, Computers and Networks support | Greece
Solving problems in Network environments, Customer support in various situations
      (Installation, use issues management, Hotel environments, Remote Management)

2014 | IT Support & Networks Engineering | Epsilon LTD | Greece
Project Based Contract, Designing, implementing and supporting solutions for clients varying of small to large size businesses.
      Technical Support in Computers - Laptops - Printers - Server - Routers, Remote User Support, Windows Servers Management (Active Directory/Exchange Server)

2009 - 2010 | IT Support & Networks Engineering | Raycom LTD | Greece
Head of IT Support & Networks Department, designing, implementing and supporting solutions for clients varying of small to large size businesses.
      Key Project: Design, implementation and support of a major and cost effective Multipoint VPN over ADSL2 using Cisco/AVAYA equipment expanding all over 42 points capable of Supporting Data, Voice Over IP Telecommunications and an Online Retail Software between the Central Offices and the branches of the second bigger company of Toy markets in Greece.

2008 - 2009 | Office Director of Research & Information Dept. | Greek Army
Head of Operations, supporting of Army's IP network including user support - Leader of a three-person team providing support and managing Windows and Linux Servers.
      Design and Support of Army's network, Windows Servers (2003, Active Directory, Exchange) - User support - Time management – HR management.

2006 - 2008 | IT Support & Networks Engineering | Raycom LTD | Greece
Head of IT Support & Networks Department, designing, implementing and supporting solutions for clients varying of small to large size businesses.

Key Project: Design and implementation of a cost effective Multipoint VPN over ADSL expanding all over 30 cities capable of transferring Data between the Central Offices and the branches of a known branch of retail markets in Greece.

2004 | Computer and Network Technician | B-Focus | Greece

Technical Support in Computers - Printers - Server - Datacenter Management
Support of Web Servers, Proxies, Mail Servers

2001 - 2004 | Computer and Network Technician | Megatech | Greece

User support - TAXIS-ICIS support - Technical support in Computers - Printers - Server – Routers

1999 - 2001 | Technician Assistant - Internship - Tomcat Computer Services

User support - Technical support in Computers – Printers

EDUCATION & QUALIFICATIONS

2007 | MSc Software Engineering and Telecommunications, University of Sheffield
2005 | BSc Computer Science, University of East London
2003 | Computer Systems Networking and Telecommunications, EFT Pythagoras

Certificates
2015 | A1, A3, A5 OpenReach Network Accreditation, Cass Worldwide
2015 | Streetworks SWQR Certification, SLG, Cass Worldwide
2004 | CCNA Seminars
2002 | Linux & Open source Seminars

SKILLS & EXPERTISE

- Windows XP/7/8/10,
- Windows Server 2003/2008/R2/2012,
- Active Directory,
- Microsoft Exchange 2003/2007/2010,
- Remote Desktop,
- Microsoft Office,
- Data Recovery,
- Project Management,
- Router Configuration,
- Wireless Networking,
- Installations and Support,
- PC Repair & Maintenance,
- System Backup,
- Datacenter Hardware
- Computer Hardware,
- Networking Hardware
- VoIP Systems (Avaya)

VOLUNTEERING

2000 -2011 Chief of 7th Rover team of AirScouts of Menemeni,, Greece

LANGUAGES

English – Proficient Business Level
Greek – Native Language

References available